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Claims

A presence management system suitable for use in a multiple access communications network; by watching parties and watched parties, said presence management system comprising:-

- (i) A first input arranged to receive notification requests from watching parties in use, each notification request being in respect of a watched party, and at least one of said parties comprising a plurality of individuals;
- 10 (ii) (a) second input arranged to receive information about events occurring in said multiple access communications system;
  - (iii) A processor arranged such that in use, when information about an event relating to a particular watched party is received, any watching parties who made notification requests about that particular watched party, are notified about the event.
    - 2. A presence management system as claimed in claim 1 wherein said at least one party is a watching party.
- 20 3. A presence management system as claimed in claim 1 wherein said at least one party is a watched party.
  - 4. A presence management system as claimed in claim 1 wherein at least one of said parties is an automated service.
- 25 5. A presence management system as claimed in claim 1 wherein said at least one party comprising a plurality of

individuals, is arranged to be modified by one individual only.

- 6. A presence management system as claimed in claim 1 wherein said presence management system is further arranged to provide information about the geographical location of a watched party in use, on the basis of said received information about events that occur in said multiple access communications network.
- 7. A presence management system as claimed in claim 1

  10 wherein said presence management system is further arranged to provide information about the current activity of a watched party, on the basis of said received information about events that occur in said multiple access communications network.
- 15 8. A presence management system as claimed in claim 1 wherein said presence management system is arranged to provide information about types of connection that a watched party is able to participate in.
- 9. A presence management system as claimed in claim 1 which

  20 is arranged to provide information about a change in the
  availability of a group of watched parties, only when a
  threshold number of members of said group of individuals
  have undergone a change in availability.
- 10. A presence management system as claimed in claim 1

  25 wherein said store of watched party information comprises watched party connection preferences.

- 11. A presence management system as claimed in claim 1 that is arranged to provide a connection address for that watched party.
- 12. A presence management system as claimed in claim 11

  5 wherein said connection address is only operable for a limited time.
  - 13. A presence management system as claimed in claim 12 which is further arranged such that the request from the watching party is forwarded to the connection address provided, in such a way that the watching party has no access to that connection address.
  - 14. A presence management system as claimed in claim 1 and wherein a plurality of said events are initiated by watched parties and comprise a communication via said multiple access network.
  - 15. A computer program stored on a computer readable medium, said computer program being adapted to control a presence management system, said presence management system being suitable for use in a multiple access communications network by watched parties and watching parties, said computer program being arranged to control said presence management system such that:-
  - (i) notification requests are received from watching parties,
    each notification request being in respect of a watched
    party, and at least one of said parties comprising a
    plurality of individuals;

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- (ii) information is received about events occurring in said multiple access communications system; and
- (iii) when information about an event relating to a particular watched party is received, any watching parties who made notification requests about that particular watched party, are notified about the event.
  - 16. A multiple access communications network comprising a presence management system, for use by watching parties and watched parties, said presence management system comprising:-
  - (i) A first input arranged to receive notification requests from watching parties in use, each notification request being in respect of a watched party, and at least one of said parties comprising a plurality of individuals;
  - (ii) a second input arranged to receive information about events occurring in said multiple access communications system:
- (iii) processor arranged such that in use, when information

  about an event relating to a particular watched party is received, any watching parties who made notification requests about that particular watched party, are notified about the event.
- 25 17. A method of operating a presence management system suitable for use in a multiple access communications

network, said presence management system being for use by watching parties and watched parties, at least one of said parties comprising a plurality of individuals, said method comprising the steps of:-

- 5 (i) receiving notification requests from watching parties in use, each notification request being in respect of a watched party;
  - (ii) receiving information about events that occur in said multiple access communications network, said events relating to said watched parties; and
  - (iii) when information about an event relating to a particular watched party is received, notifying any watching parties who made notification requests about that particular watched party, about the event.

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